



**Job Title:** Business Intelligence Analyst  
**Reports To:** Chief Operating Officer  
**Department:** Data, Analytics and Technology  
**FLSA Code:** Non-Exempt  
**Date Modified:** November 2020

### Job Purpose

The Business Intelligence Analyst supports the core functions of the company, they will be responsible for data modeling, PowerBI dashboard creation and maintenance, ETL automation, ad-hoc reporting, and long term analytical and statistical projects. The Business Intelligence Analyst will support cross-functional stakeholders and work with multiple sources and a wide range of data technologies and systems (e.g. SQL, PowerBI, Azure, QuickBase, MRI, HubSpot, etc.).

### Primary Duties and Responsibilities

- Think strategically and analytically about business and technical challenges, with the ability to work cross-functionally
- Ability to distill problem definitions, models, and constraints from informal business requirements
- Demonstrate deep understanding of source data from various internal/external systems
- Support key business systems and applications
- Further establish the newly implemented change management process
- Communicate and present findings to stakeholders
- Work in an ambiguous environment, drawing out and developing business requirements to meet changing needs

### Qualifications

- BA/BS in Computer Science, Engineering, Statistics, Mathematics, Finance or relevant work experience
- Demonstrated strength in SQL, data modeling, ETL development, and data warehousing
- Advanced skills in PowerBI
- Experience with PowerBI, Tableau or other similar BI tools
- The ideal candidate will have extensive experience with development of metrics and business analytics, and have the aptitude to incorporate new approaches and methodologies, and a strong understanding of Data Warehouse (DW) concepts, while dealing with ambiguity
- Excellent business and communication skills are a must to develop and define key business questions and to build data sets that answer those questions
- Should be able to work cohesively with stakeholders to understand business requirements and implement reporting solutions

### Preferred Qualifications

- 3+ years' experience as a business intelligence analyst, data scientist, data engineer or similar job function
- MBA or Master's in Computer Science, Analytics, Engineering, Statistics, Mathematics, Finance or related field
- A history of teamwork and willingness to roll up one's sleeves to get the job done
- Experience building data warehouse, reporting/BI platforms or leveraging statistics for data analytics
- Experience in building and leveraging analytical data warehouses (i.e., SQL rock star, deep understanding of DAX, dimensional data modeling, experience with ETL, etc.)
- Advanced ability to draw insights from data and clearly communicate them to the stakeholders and senior management
- Have ability to independently influence and drive outputs, meet deadlines, and set clear expectations and roadmaps



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- Be self-driven and show ability to deliver on ambiguous projects with incomplete or dirty data
- Strong verbal and written communication skills to be able to work with business owners to develop and define key business questions and to build data sets that answer those questions

### **Working Conditions**

Position does not require special working conditions. Employee works in an office setting utilizing a laptop provided by Company.

### **Direct Reports**

Position has no direct managerial responsibilities.